

## SOLATUBE AUSTRALIA – SKYLIGHTS AND VENTILATION

### LIMITED WARRANTY

**What does this warranty cover?** For all products purchased or delivered hereunder, Solatube® Australia, Pty Ltd. warrants they are free from defects of workmanship and/or material for a period of time from the date of purchase.

#### How Long Does The Coverage Last?

	Warranty (Years)
<b>Heavenly Tubular Skylights</b>	
Domes, roof flashing bases, diffuser ceiling mountings, reflective tubing (25 years), plastic, rubber or metal seals and gaskets, tapes and fasteners	8
Light Add-on Kit, Ventilation Add-on Kit components	7
Daylight Dimmer	5
250mm electric motor	2
Diffusers	1
<b>Roof Ventilation</b>	
Roof cap, roof flashing bases, plastic, rubber or metal seals and gaskets, fasteners	7
Diffusers	1
<b>Room Ventilation</b>	
Horizontal ventilation components, flexible duct shaft and associated components	7
Vertical ventilation components, flexible duct shaft and associated components	7
250mm electric motor	2
150mm electric motor	1
Ceiling mounted electric motor	1
<b>Econotube Skylights</b>	
Domes, roof flashing bases, diffuser ceiling mountings, flexible tubing, plastic, rubber or metal seals and gaskets, tapes and fasteners	7
Diffusers	1

**What Will Solatube Australia Do?** Should any products be determined by Solatube Australia to be defective, at the option of Solatube Australia, such products will be repaired or replaced and returned within a reasonable time to Buyer free from defect. If Solatube Australia provides a replacement product, the warranty on the replacement will last only for the balance of the original product warranty period.

**What Are the Limitations on a Buyer's Remedies?** In no event will Solatube Australia be liable for loss of profits,

indirect, special, incidental, consequential or other similar damages. If Solatube Australia did not install the product(s), in no event will Solatube Australia be liable for any breach of warranty for improper installation. To the fullest extent allowed by law, Solatube Australia's liability to all buyers for all claims with respect to the products will be limited to the lesser of (a) the cost of replacing the products; (b) the cost of obtaining equivalent products; or (c) the cost of having products repaired. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

**What is not covered by this warranty?** Solatube Australia, Pty Ltd. is not responsible for, nor does this warranty apply to:

- Labor or installation of the products.
- Product or performance defects as a result of installation not in accordance with Solatube Australia's installation instructions.
- Defects or damages arising out of shipment by common carriers, private transportation or other means of transportation.
- Defects or damages arising out of improper handling or cleaning, accidents, acts of God, intentional acts, misuse or abuse, or any other circumstances beyond the control of Solatube Australia.
- Condensation and any water damage resulting from condensation.
- Products subjected to stress resulting from (i) localized application of heat, (ii) movement of building and /or building components, or (iii) expansion or contraction of framing members.
- Accessories, flashing or other installation materials manufactured or sold by persons other than Solatube Australia.

**How does a buyer get service?** Within thirty (30) days of discovery of a defect, Buyer should contact (i) Buyer's Solatube Distributor or (ii) Solatube Australia, Pty Ltd.- Customer Service at Ph 13 16 19 (Australia wide)

**How does state law apply?** This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

**Additional provision applicable to uses of products other than for personal, family or household purposes.**

**What warranties is Solatube Australia disclaiming?** Except as expressly set forth herein, the products are provided "as is," without any warranty, expressed or implied, including, but not limited to, all warranties of merchantability and fitness for a particular purpose; and any such warranties are hereby expressly disclaimed.

## Product Cleaning and Care

### Solatube® Daylighting Systems

#### Dome

The dome on the Solatube Daylighting System is designed to be self-cleaning; however if installed in areas with a high level of debris build-up, the dome may need to be cleaned from time to time. To ensure that irreparable damage to the dome does not occur, the dome can be cleaned using a soft cloth with water and a non-abrasive mild soap or detergent followed by a thorough water rinse.

#### Tubing

To clean the tubing, simply wipe with a soft cloth. Do not use any cleaning solution.

#### Flashings (Gutter Maintenance)

The base of your skylight should be periodically checked to keep clear of leaves and debris to prevent leaks. These steps will save you having to pay for unnecessary service calls.

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### Accessories

#### Ventilation Add-On Kit

Clean the vent with a damp cloth.

#### Light Add-On Kit

To replace the lamp in a Solatube light fixture, follow the above instructions to remove the diffuser and replace the lamp.

#### Solar Electric Nightlight

For battery replacement in the Solar Electric Nightlight:

1. Remove Solatube Decorative Fixture and Effect Lens.
2. Remove the Solar Electric Nightlight housing assembly by gently lifting the assembly up and off the mounting bracket. Remove the Nightlight assembly from the tube.
3. Remove batteries from the battery pack.
4. Insert (2) rechargeable batteries (NiMH AA 1500 mAh 1.2v) to the (+) and (-) marks inside the battery pack.

**WARNING: Replace with only (x2) NiMH (Nickel-Metal-Hydride) rechargeable batteries (NiMH AA 1500 mAh 1.2v).**

### Whole House Fans®

The Intake Grill can be removed and washed in a sink or dishwasher.

### Solar Star® Ventilation Fans

The solar panel can be cleaned with a soft cloth and glass cleaning solution.

## Warnings

### Reroofing

Solatube products require special care if removed for re-roofing. In order to ensure proper removal and re-installation, please contact your Solatube distributor or dealer.

